

Times change. Our commitment to you remains the same.



# Stability and Strength in Times of Change



2022 brought many changes to First Eagle. The biggest change was the retirement of our long-time CEO Lois Profili. Lois devoted more than 40 years to making life better for our members.

While we miss Lois' dedication and talent, we also celebrate our new CEO Art Brock. Art formerly served as First Eagle's Vice President/Chief Financial Officer. With an established career in financial services, and familiarity with First Eagle and our members, Art is the perfect candidate to lead First Eagle into the future.

In 2022, First Eagle was able to strengthen our relationship with members. We deferred the first payment on new auto loans for 90 days, promoted the gift of membership, and honored the Healthcare Heroes working the frontlines at MedStar Union Memorial Hospital.

We were excited to offer an enhanced Online & Mobile Banking platform making it easier for members to conduct business with First Eagle. We also offered online education sessions (Lunch & Learns) through our partnership with GreenPath Financial.

We participated in several community outreach initiatives, collecting food donations to benefit the Township of Schaumburg Food Pantry and the Houston Food Bank, collecting toys for the Baltimore Police Department Northeast District, and collecting pajamas for the Texas Children's Hospital. We also raised funds for the Children's Miracle Network.

Throughout 2022, the Consumer Financial Protection Bureau (CFPB) shined a spotlight on the unexpected and excessive 'junk fees' charged by financial institutions for opt-in services like Courtesy Pay. Courtesy Pay allows consumers to overdraw their checking account, for a fee, when there are no funds available; charging up to \$36 each time an overdraft is paid with no limit on the total fees charged. The cost of a cup of coffee could easily jump from \$3.00 to \$39.00.

With our members best interest in mind, First Eagle has never offered Courtesy Pay. We decline transactions when there are not enough funds available instead of charging an additional fee and putting accounts further in the negative.

As the Federal Reserve rapidly raised rates in late 2022, and into 2023, First Eagle continued to competitively price our loan and savings products.

Looking ahead in 2023, First Eagle remains your trusted financial advisor. Through a new partnership with the Financial Fitness Association, members can learn how to guard against identity theft, understand, manage, and improve credit, transition from school to career, engage in financial planning and more.

We will expand our offering of online and in-person education events hosted by GreenPath Financial. We also plan to introduce Video Chat within Online Banking, allowing members to have a real-time, face-to-face conversation with a First Eagle representative.

We are excited to celebrate all we have come through together, and all the ways First Eagle can continue to make life better.

**Ed Paulis** Chairperson of the Board Art Brock President & CEO

# Annual Statement of Benefits

TOTAL ANNUAL BENEFITS TO MEMBERS \$2.3 MILLION

ANNUAL BENEFITS PER MEMBER

JOBS SUSTAINED & CREATED

122 TOTAL JOBS

TOTAL ECONOMIC CONTRIBUTION



# Supervisory Committee Report

The Supervisory Committee represents the membership's interests by ensuring:

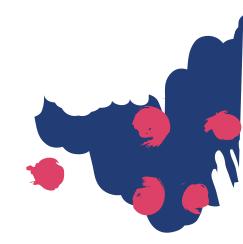
- Assets are properly safeguarded
- Policies and procedures are in place
- Internal controls are effective
- Applicable laws and regulations are followed
- The Credit Union's financial condition is fairly presented in accordance with generally accepted accounting principles

The Supervisory Committee engaged certified public accountants to perform the verification of member accounts and conduct an annual audit of the financial statements for the twelve months ending Dec. 31, 2022. Based upon the audit conducted year-end 2022, the Supervisory Committee is pleased to report that the financials presented are a fair and accurate assessment of First Eagle Federal Credit Union's financial position. Not only is the Credit Union financially sound, but it operates within a strong internal control environment that also ensures compliance with applicable laws and regulations.

#### **Lester Nelson**

Chair, Supervisory Committee





# Treasurer's Report

We saw a great deal of change in the economy during 2022. The Federal Reserve sought to address the high level of inflation by adjusting interest rates. The pace of interest rate changes was unprecedented, but we rose to the challenge at First Eagle, providing competitive deposit and loan rates for our more than 8,200 members. Our members borrowed over \$26 million in new loans. The Board of Directors and management team maintained prudent practices to ensure that First Eagle FCU remains healthy and well-capitalized.

Our commitment to better banking means that the Board of Directors will continue to ensure that First Eagle is making smart financial decisions, allowing your Credit Union to provide financial stability and superior services. We continuously monitor and plan for potential impacts of changes in the economy and market. As part of this commitment, the Board works closely with management to review, identify and address risks facing the credit union, such as credit, interest rate, liquidity, technological, compliance, and operational risks.

The Board of Directors monitors First Eagle's financial performance by comparing actual results to plan. We are pleased to announce that actual results exceeded plan. We are looking forward to another successful year.

Carolyn Taylor Treasurer

# Financials

#### **STATEMENT OF OPERATIONS**

	2022	2021
INTEREST INCOME		
Interest on Loans	2,728,977	2,709,863
Income from Investments	588,029	433,655
Total Interest Income	\$3,317,006	\$3,143,518
INTEREST EXPENSE		
Dividends	306,870	293,714
Interest on Borrowed Money	13,883	, _
Total Interest Expense	\$320,753	\$293,714
Net Interest Income	2,996,253	2,849,804
Provision for Loan Losses	91,864	4,424
Net Int Income after Provisions	\$2,904,389	\$2,845,380
OPERATING EXPENSES		
Total Operating Expenses	\$3,315,483	\$3,345,744
OTHER OPERATING INCOME		
Other Income	868,759	738,768
Trading Profits & Losses		
Total Other Operating Income	\$868,759	\$738,768
NON-OPERATING INCOME		
Gain (Loss) on Investments		
Gain (Loss) on Disposition of Assets	-	-
Other Non-Operating Income (Expense)		
Total Non-Operating Gains & Losses	-	-
NET INCOME	457,665	238,404



#### **STATEMENT OF FINANCIAL CONDITION**

	2022	2021
ASSETS		
Total Loans to Members	\$62,612,709	\$58,311,028
Less: Allowance for loan losses	(307,392)	(273,975)
Net Loans	\$62,305,317	\$58,037,053
Cash	346,499	446,013
Total Investments - Stated at Book Value	44,896,670	51,829,587
Fixed Assets	105,439	146,318
Other Assets	1,959,846	1,398,198
Total Assets	\$109,613,772	\$111,857,168
LIABILITIES AND MEMBERS' EQUITY		
Liabilities		
Savings Accounts	41,019,251	41,819,154
Checking Accounts	22,289,951	23,950,221
Certificates	11,143,091	11,468,035
Money Market Accounts	16,305,367	17,739,112
IRA Accounts	7,441,487	6,220,040
Total Savings	\$98,199,146	\$101,196,562
Accrued Dividends Payable	74	49

Accrued Dividends Payable Accounts Payable Other Liabilities <b>Total Liabilities</b>	74 294,221 518,197 <b>\$812,491</b>	49 369,939 146,149 <b>\$516,137</b>
Members' Equity Regular Reserve Market Value Adjustment Undivided Earnings <b>Total Members' Equity</b>	10,602,134 <b>\$10,602,134</b>	842,787 - 9,301,682 <b>\$10,144,469</b>
TOTAL LIABILITIES AND MEMBERS' EQUITY	\$109,613,772	\$111,857,168

# Our Services

#### Loans

New & Used Auto Flex Auto Recreation Vehicles New & Used Boats Home Mortgages Fixed Rate Home Equity Home Equity Lines of Credit Share & Certificate Secured Personal Seasonal (Vacation & Christmas Specials) Overdraft Protection Line of Credit

#### **Shares and Investment**

Prime Share Accounts Money Market Accounts Vacation & Christmas Club IRAs (Traditional, Roth & Education) Sub-Accounts (special savings accounts) Share Certificates

#### **Checking Accounts**

Premier Checking Essential Checking Freedom Checking Simple Checking Debit Cards Direct Deposit Automatic Transfers

#### **Special Services**

Online Banking & Bill Payment – **it's FREE!** Shared Branching – **we have branches everywhere!** Mobile Banking Mobile Deposit - Qwik Deposit eStatements Mastercard® Wire Transfers 24 Hour Personal Audio Teller Service ID Protection & Cell Phone Protection - Club Checking Auto Buying Service Family Memberships Student Services GreenPath Financial Wellness

#### Wealth Management

Financial Planning Investment Services

#### **Insurance Services**

GAP (Guaranteed Asset Protection) Extended Warranty CUNA Mutual - TruStage Debt Protection

Once a member, Always a member

# The Team

## **Board of Directors**

Ed Paulis, Chair Steven J. Mueller, Vice Chair Carolyn Taylor, Treasurer Larry Venturelli, Secretary

## **Executive Team**

Art Brock, President/CEO Dorothy Spilker, VP/COO Kim Adams, Director Glenn Harris, Director Pamela S. Jozwiak, Director Kathryn Smith, Director

## **Corporate Team**

Evelena Anderson-Eley, Compliance Eric Deacon, IT Peggy Meekins, Cards Services Bill Miller, IT Sophia Roth, Accounting Suzanne Rouch, Accounting

## **Supervisory Committee**

Lester Nelson, Chair Ellen Dioguardo David Yanda

### **Branch Managers**

Sandra Gentry, Houston William Page, Baltimore Donna Saenz, Schaumburg

## Lending

Wendy Atkinson Kathryn LeFevre Brad Marek Brian Ramsey

#### **Member Services**

Tia Coleman Gillian Borkoski Lisa Guziec Alison Innes

## **New Business Officers**

Mike Moseley Heidi Petruzzelli



BETTER SERVICE | BETTER RATES | BETTER BANKING

# Locations

## **Owings Mills**

10451 Mill Run Circle, Ste 300 Owings Mills, MD 21117

## **Union Memorial Hospital**

201 E. University Pkwy. Baltimore, MD 21218

#### Houston

2919 Allen Pkwy., Ste 210 Houston, TX 77019

### Nashville

340 Seven Springs Way, Ste 160 Brentwood, TN 37027

## Schaumburg

1299 Zurich Way Schaumburg, IL 60196

## firsteaglefcu.org

TOLL-FREE: **(888) 231-2022** MORTGAGES: **(888) 231-2022** AUDIO TELLER: **(800) 368-5970**